Security

At Petit Bateau Türkiye, all purchases made through our website are protected by high security standards.

Your payment transactions are secured using an EV SSL Security Certificate, and 3D Secure authentication is used for credit card payments to provide a safe shopping experience.

Your credit card information, including your card number and security details, is never stored by us. All payment transactions are processed securely through the relevant payment service providers and banks.

The personal information you provide during account registration and while placing an order is processed and protected in accordance with applicable legislation and our Membership Agreement.

In certain exceptional cases, your bank may contact you to verify your order as part of its security procedures. We therefore recommend ensuring that the contact information registered with your bank, particularly your phone number, is accurate and up to date.

The SSL (Secure Socket Layer) technology used on our website encrypts all data transmitted between your web browser and our servers. This helps protect your personal and payment information from unauthorized access during transmission.

In case of any conflict or discrepancy between the Turkish and English texts, the Turkish text shall prevail. This document is for informational purposes only.